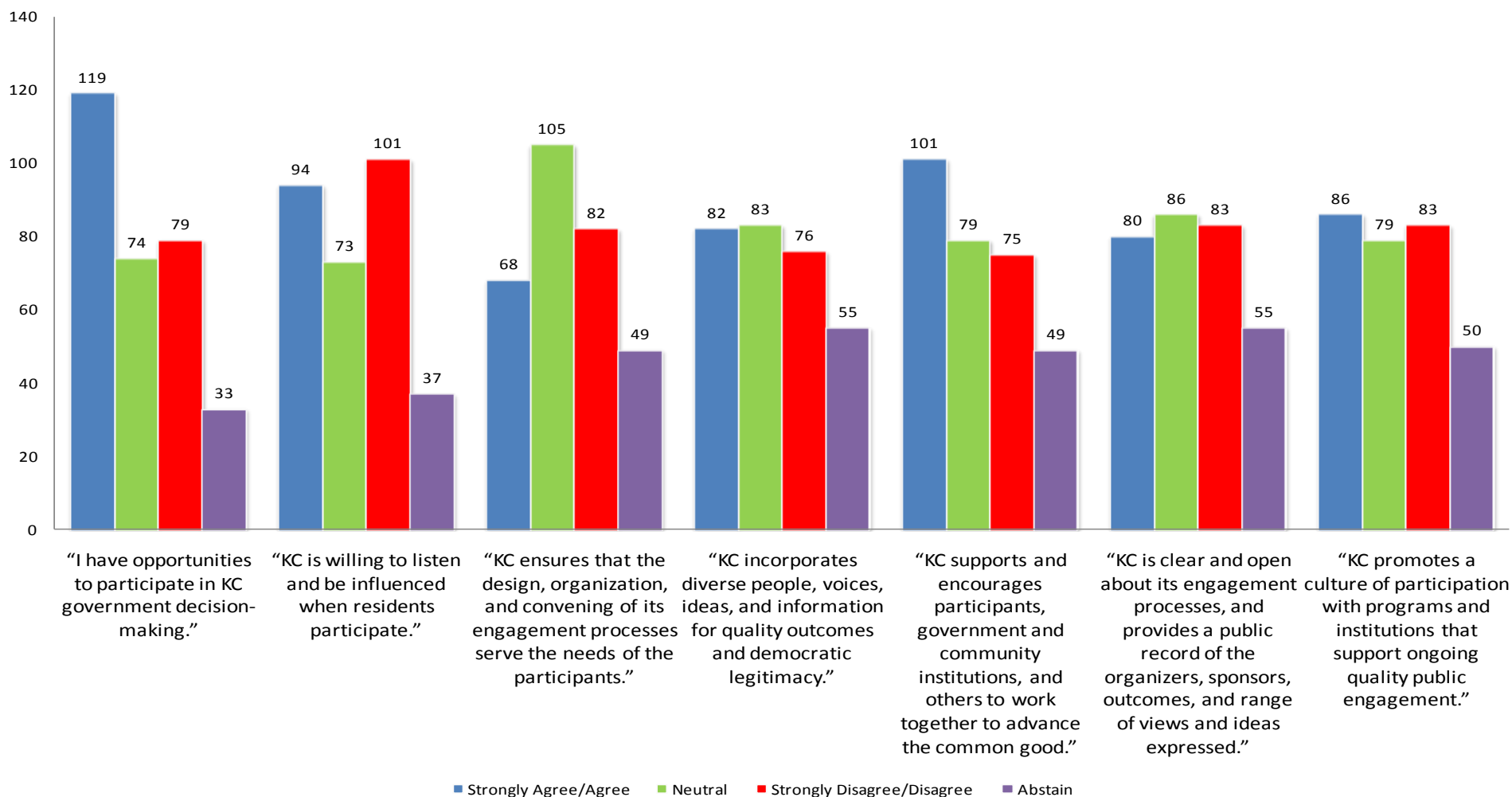


Public Engagement

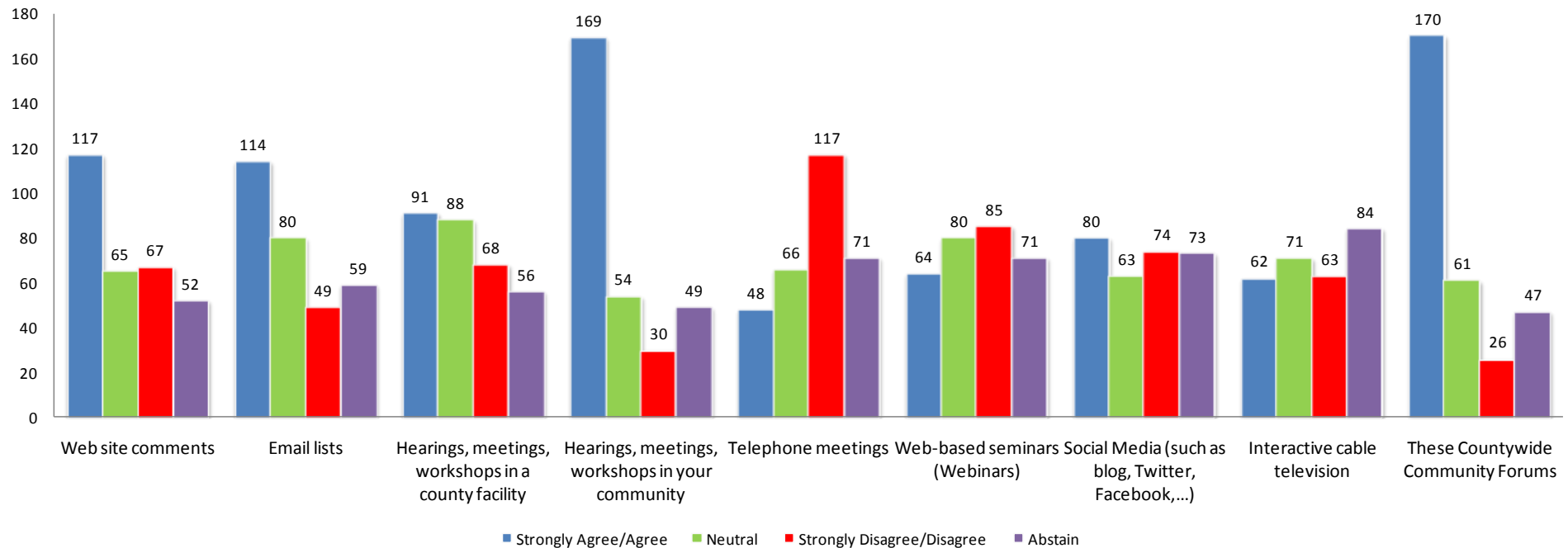
T-37 to T-43: King County is committed to robust public engagement that informs, involves, and empowers people and communities. Please rate your level of agreement with the following statements regarding Public Engagement.



Respondents were asked to rate their level of agreement with statements about public engagement in King County.

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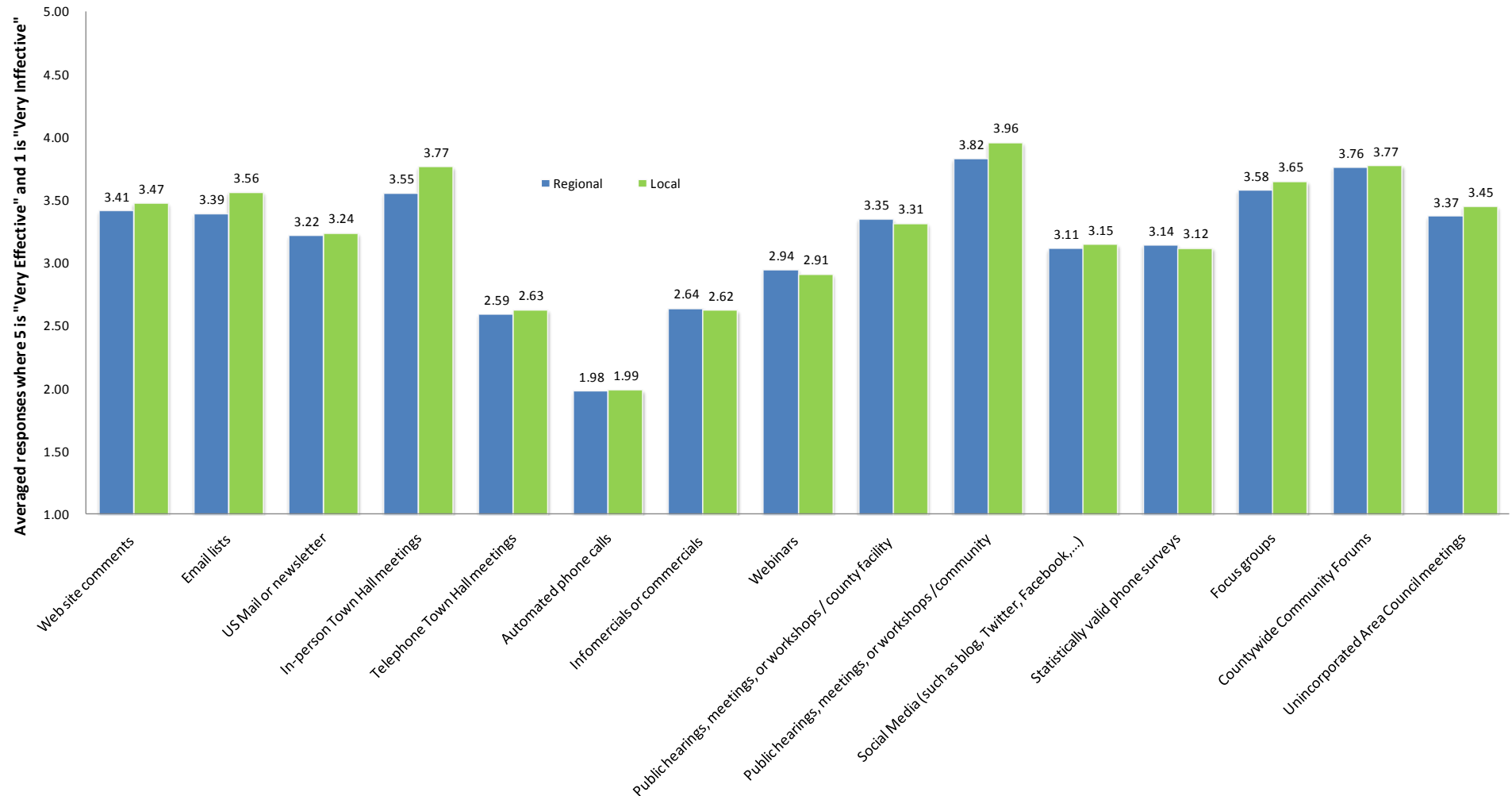
T-44 to T-53: "In general, how effective do you think the following strategies are for a government to use to engage the public?"



Responses indicate the number of respondents who said the strategies were "very effective" or "effective" (blue), neutral (green), "very ineffective" or "ineffective" (red), or "abstain".

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T-54 to T-84: Different methods of public engagement may be more or less effective for issues of regional or local significance. For the following methods, please indicate how effective you believe each would be for public engagement in regional issues for all King County residents (such as transit, elections, public health, or budget) or local/unincorporated area issues for county residents who live in these different settings (such as policing, road maintenance, or permitting):

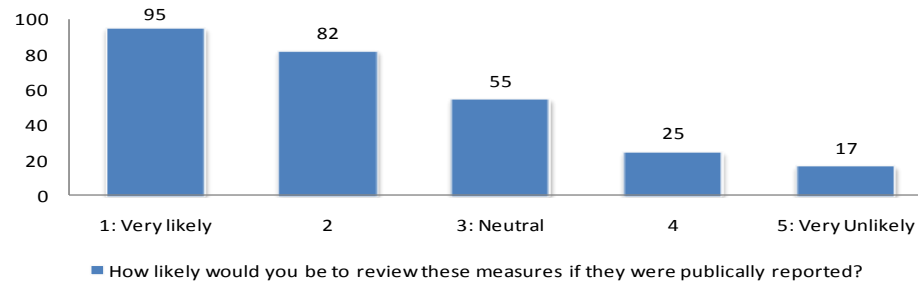


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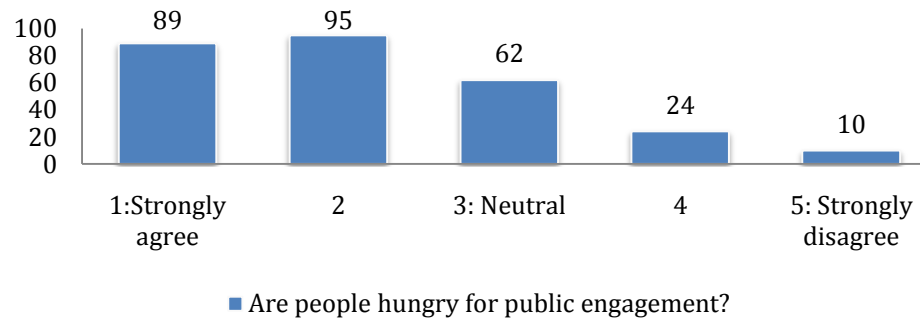
Respondents were again asked to rank strategies as “**very** effective” (5 points), “effective” (4 pts), neutral (3 pts), “ineffective” (2 pts), or “**very ineffective**” (1 pt) for either local or regional issues. A single score for each strategy was obtained by averaging the scores. Generally, responses for local and regional issues were fairly similar. While more choices are offered under this set of questions, responses here are consistent with the responses to the previous set.

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T-85: Executive Constantine stated that the county is developing a set of performance measures to track its customer service and public engagement record. How likely would you be to review these measures if they were publicly reported? (Please suggest performance measures that matter to you)

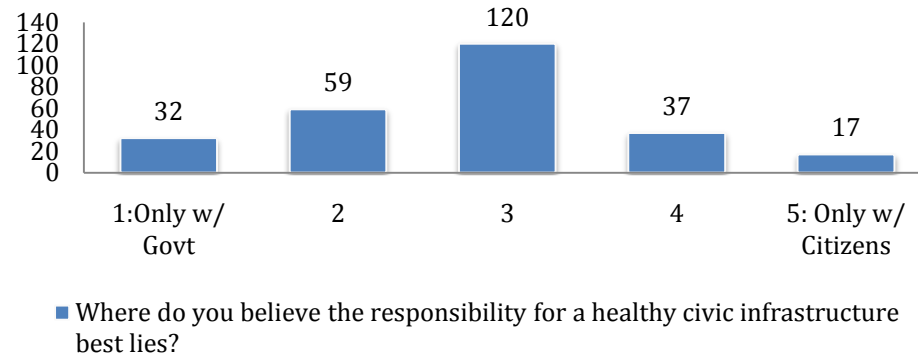


T-86: Council Chair Ferguson stated that, *"I think people are really hungry for public engagement.... I do think that people are hungry for that connection with their local government."*

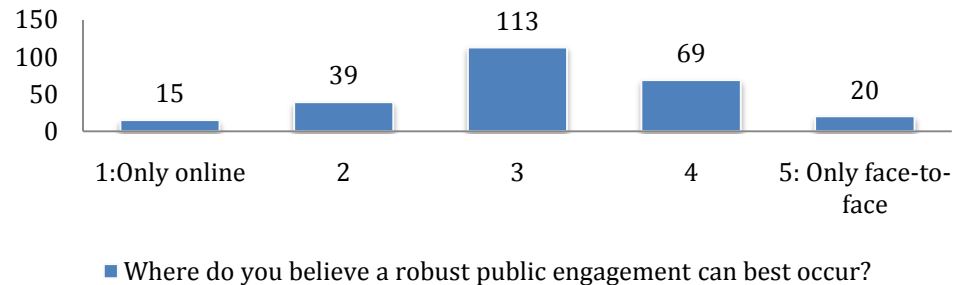


T-87: Rita Brogan stated, *"I believe our civic infrastructure is not healthy"* and suggested that the responsibility for a healthy civic infrastructure also lies with members of the public who have a responsibility to keep themselves engaged and informed. Along a spectrum of having responsibility lie only with government or only with citizens where do you believe the responsibility for a healthy civic infrastructure best lies?

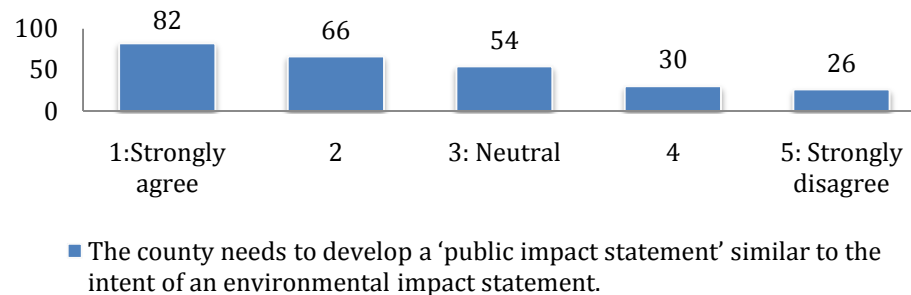
Countywide Community Forums: Public Trust: Customer Service and Public Engagement – May/June 2010



T-88: A Citizen Councilor stated, *"While face-to-face meetings will always occur, achieving a state of 'robust public engagement' in King County can only be realized using a strategy that is completely online."* Along a spectrum of only online or only face-to-face (F2F) where do you believe a robust public engagement can best occur?

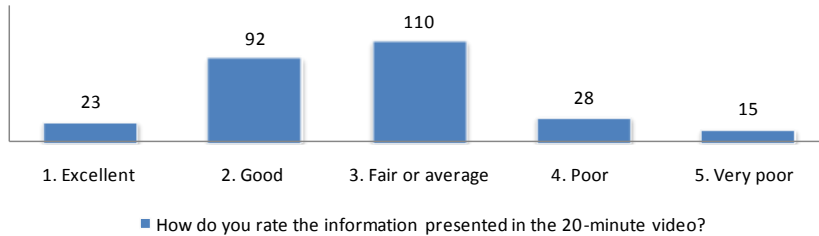


T-89: A Citizen Councilor stated, *"To better anticipate the impact of county laws and measures on businesses and private institutions, the county needs to develop a 'public impact statement' similar to the intent of an environmental impact statement."*

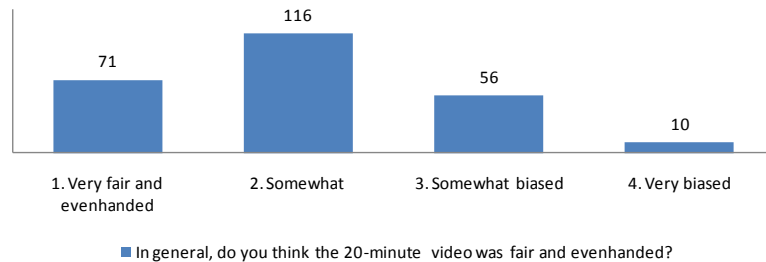


PROCESS QUESTIONS

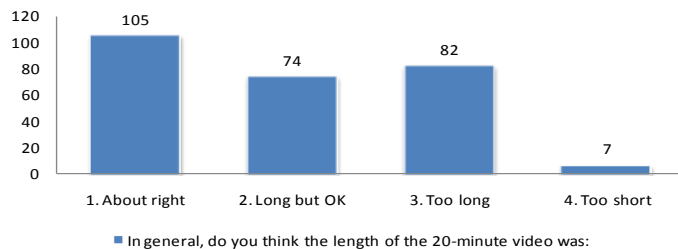
P-2: How do you rate the information presented in the 20-minute “Public Trust: Customer Service and Public Engagement” video?



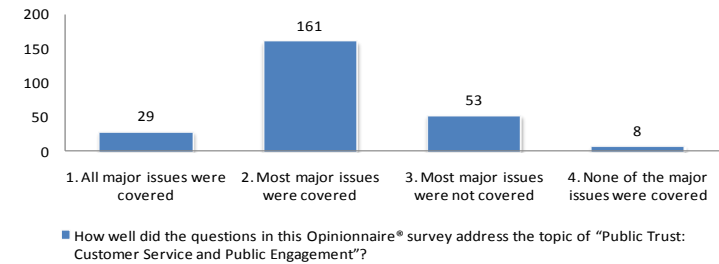
P-3: In general, do you think the 20-minute “Public Trust: Customer Service and Public Engagement” video **was fair and evenhanded?**



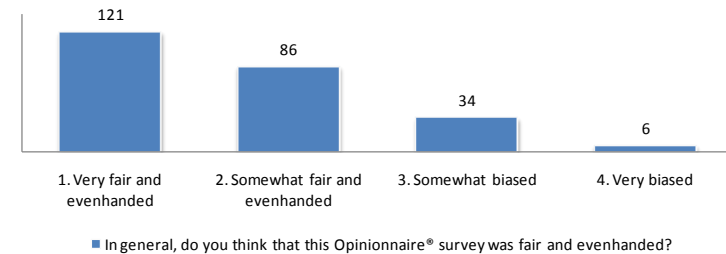
P-4: In general, do you think the length of the 20-minute “Public Trust: Customer Service and Public Engagement” video was:



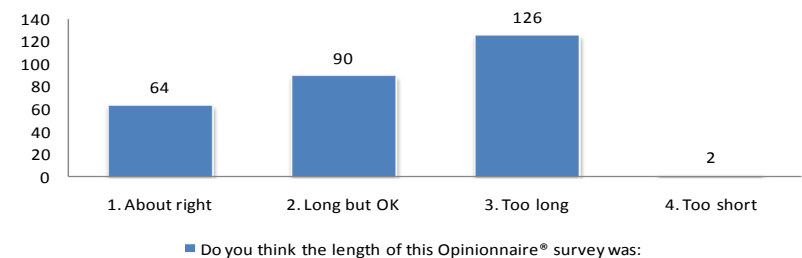
P-5: How well did the questions in this Opinionnaire® survey address the topic of “Public Trust: Customer Service and Public Engagement”?



P-6: In general, do you think that this Opinionnaire® survey on the topic of “Public Trust: Customer Service and Public Engagement” was **fair and evenhanded?**

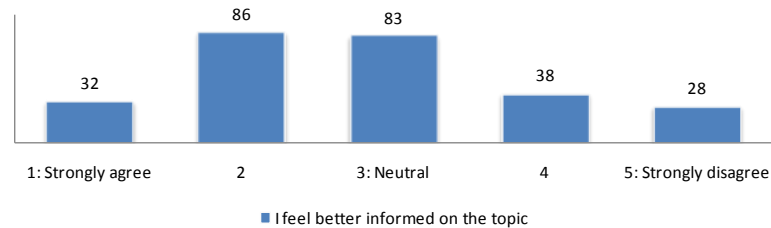


P-7: Do you think the length of this Opinionnaire® survey was:

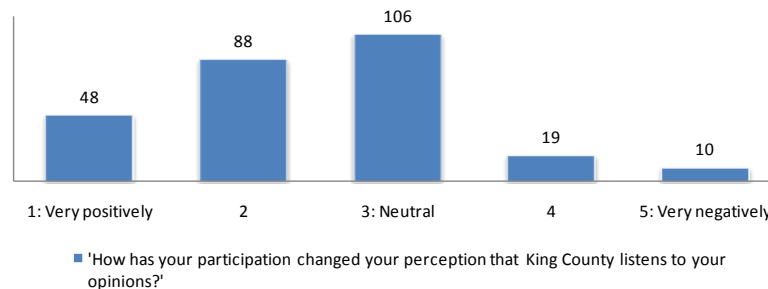


Countywide Community Forums: Public Trust: Customer Service and Public Engagement – May/June 2010

P-8: How strongly do you agree or disagree with the following statement: *"I feel better informed on the topic of "Public Trust: Customer Service and Public Engagement" as a result of watching the video and reading the background materials."*



P-9: How positively or negatively has your participation in these *Countywide Community Forums* changed your perception about whether King County listens to your opinions?



P-10: How strongly do you agree or disagree with the following statement: *"Overall, I believe the Countywide Community Forums are on the right track."*

